



MEMO

To : Valued Customers

From : Dr. Cornelia Haener, SKMH CEO

Date : December 23, 2016

Sub : Services provided after hours, on Weekends and Public Holidays

Dear Valued Customers,

The Sonja Kill Memorial Hospital follows the regulations of the government of the Kingdom of Cambodia and will apply 34 Public Holidays in 2017. Thus, the hospital incurs higher costs as staff receives 34 paid public holidays. Therefore, we will have to make following changes:

1. Starting January 1, 2017, we will **close the out-patient department** for regular consultations on weekends and Public Holidays.
2. The Emergency department, the In-patient departments, the Maternity department and the Surgical department will provide services **24 hours/7 days**.
3. If you want to have a consultation after hours, on weekends or public holidays for not urgent health problems, we will take care of you but you might have to wait if the Emergency department is busy with emergency patients.
4. We also want to inform everybody, that we will apply higher fees for services after hours/weekends and public holidays.

• Consultation adult/surgical	11.00 USD – 22.80 USD
• Consultation pediatric	5.31 USD
• Consultation maternity	9.44 USD
• Consultation with foreigner doctor	54.66 USD
• Each laboratory test	+1.50 USD
• Each X-ray or ultrasound test	+2.40 USD

5. This memo comes into effect from the **Jan 01, 2017**.

Distribution List:

SKMH Employees (For Action)